

A E R I S

LIMITED LIFETIME WARRANTY

We build quality into every AERIS product. Our warranty reflects our confidence in every shade we make.

WHAT'S COVERED

COMPONENT	COVERAGE PERIOD
Defects in materials or workmanship	Lifetime
Internal mechanisms and brackets	Lifetime
Fabric delamination	Lifetime
Motorization components and accessories	5 Years
Operating cords (against fraying)	7 Years

Coverage applies for as long as the original purchaser owns the product, unless a shorter period is noted above. Repairs or replacements will be made with like or similar parts.

WHAT'S NOT COVERED

- Normal wear and tear
- Damage from abuse, accidents, misuse, or unauthorized alterations
- Discoloration or fading caused by direct sunlight, UV exposure, moisture, or excessive humidity
- Natural variation in color, texture, or weave in organic materials (grassweave, woven wood, bamboo) — these are characteristics of the material, not defects
- Warping or dimensional changes in natural shade materials caused by humidity or climate conditions
- Failure to follow AERIS instructions for installation, cleaning, or maintenance
- Shipping charges or labor costs for removal, re-measurement, or reinstallation

HOW TO OBTAIN WARRANTY SERVICE

Contact the authorized AERIS dealer where your product was purchased. Warranty claims must be accompanied by proof of purchase and a description of the issue. The dealer will coordinate with AERIS to evaluate the claim and arrange for repair or replacement.

LIMITATION OF LIABILITY

In no event shall AERIS Window Fashions or its authorized dealers be liable for incidental or consequential damages. This warranty gives you specific legal rights; you may also have other rights which vary by state.

This warranty applies only to products purchased through an authorized AERIS dealer and is non-transferable. It applies solely to the original retail purchaser. Commercial and contract orders are excluded unless otherwise agreed in writing.